**Job Profile comprising Job Description and Person Specification**

**Job Description**

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|  **Job Title:** Infrastructure Analyst | **Grade**: PO4 – PO6  |
| **Section:** Corporate IT | **Directorate:** Resources |
| **Responsible to following manager:**Server Team Manager | **Responsible for following staff:** |
| **Post Number/s:** | **Last review date:** 01/08/2022 |

**Working for the Richmond/Wandsworth Shared Staffing Arrangement**

This role is employed under the Shared Staffing Arrangement between Richmond and Wandsworth Councils. The overall purpose of the Shared Staffing Arrangement is to provide the highest quality of service at the lowest attainable cost.

Staff are expected to deliver high quality and responsive services wherever they are based, as well as having the ability to adapt to sometimes differing processes and expectations.

The Shared Staffing Arrangement aims to be at the forefront of innovation in local government and the organisation will invest in the development of its staff and ensure the opportunities for progression that only a large organisation can provide.

**Job Purpose**

**Specific Duties and Responsibilities**

**Generic Duties and Responsibilities**

* To contribute to the continuous improvement of the services of the Boroughs of Wandsworth and Richmond.
* To comply with relevant Codes of Practice, including the Code of Conduct and policies concerning data protection and health and safety.
* To adhere to security controls and requirements as mandated by the SSA’s policies, procedures and local risk assessments to maintain confidentiality, integrity, availability and legal compliance of information and systems
* To promote equality, diversity, and inclusion, maintaining an awareness of the equality and diversity protocol/policy and working to create and maintain a safe, supportive and welcoming environment where all people are treated with dignity and their identity and culture are valued and respected.
* To understand both Councils’ duties and responsibilities for safeguarding children, young people and adults as they apply to the role within the council.
* The Shared Staffing Arrangement will keep its structures under continual review and as a result the post holder should expect to carry out any other reasonable duties within the overall function, commensurate with the level of the post.

**Additional Information**

**Team structure**

For the current structure please go to The Loop.

*When advertising externally please add the current team structure here and remove the sentence above.*

**Person Specification**

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| --- | --- |
|  **Job Title:** Infrastructure Analyst | **Grade**: PO4 – PO6 |
| **Section:** Corporate IT | **Directorate:** Resources |
| **Responsible to: Server Team Manager** | **Responsible for:** |
| **Post Number/s:** | **Last Review Date:** 01/08/2022 |

**Our Values and Behaviours**

The values and behaviours we seek from our staff draw on the high standards of the two boroughs, and we prize these qualities in particular:

**Being open.** This means we share our views openly, honestly and in a thoughtful way. We encourage new ideas and ways of doing things. We appreciate and listen to feedback from each other.

**Being supportive.** This means we drive the success of the organisation by making sure that our colleagues are successful. We encourage others and take account of the challenges they face. We help each other to do our jobs.

**Being positive.** Being positive and helpful means we keep our goals in mind and look for ways to achieve them. We listen constructively and help others see opportunities and the way forward. We have a ‘can do’ attitude and are continuously looking for ways to help each other improve.

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| **Person Specification Requirements** | **Assessed by** **A/I/T/C** **(see below for explanation)** |
| **Knowledge** | **Essential** | **Desirable** | **Assessed** |
| Knowledge of virtualisation technologies |  | **x** | **A/I** |
| Understanding of general networking concepts |  |  | **A/I** |
| Cloud architectures |  |  | **A/I** |
| **Experience** | **Essential** | **Desirable** | **Assessed** |
| Experience working with virtualisation technologies |  | **x** | **A/I** |
| Experience working with Microsoft Active Directory | **x** |  | **A/I** |
| Experience working with Group Policy  |  | **x** | **A/I** |
| Experience working with O365 Azure & Cloud |  | **x** | **A/I** |
| Experience working with Microsoft SCCM/Intune  |  | **x** | **A/I** |
| Experience with supporting cloud environment  |  | **x** | **A/I** |
| Cloud commercial experience |  | **x** | **A/I** |
| **Skills** | **Essential** | **Desirable** | **Assessed** |
| Problem Solving | **x** |  | **A/I** |
| Powershell | **x** |  | **A/I** |
|  |  |  |  |
| **Qualifications** | **Essential** | **Desirable** | **Assessed** |
| **Prince 2** |  | **x** | **A** |
| **ITIL** |  | **x** | **A** |
|  |  |  |  |

**A – Application form / CV**

**I – Interview**

**T – Test**

**C - Certificate**