

Job Profile comprising Job Description and Person Specification

Job Description

Job Title: Project Controller	Grade: PO4 – PO6
Section: Major Works	Directorate: Housing and Regeneration
Responsible to the following manager: Technical Manager, MG1	Responsible for the following staff: n/a
Post Number/s: H3006, H3007, H3008, H3050, HA413, RWHPC1	Last review date: March 2024

Working for the Richmond & Wandsworth Better Service Partnership

This role is employed under the Richmond & Wandsworth Better Service Partnership. The overall purpose of Richmond & Wandsworth is to provide the highest quality of service at the lowest attainable cost.

Staff are expected to deliver high quality and responsive services wherever they are based, as well as having the ability to adapt to sometimes differing processes and expectations.

Richmond & Wandsworth Better Service Partnership aims to be at the forefront of innovation in local government and the organisation will invest in the development of its staff and ensure the opportunities for progression that only a large organisation can provide.

Job Purpose

To manage allocated building projects, ranging from the refurbishment of acquired street properties, major estate-wide refurbishments, and new build and conversion projects. All are managed in-house from inception through to completion under a range of standard form contracts. The post holder will be responsible for the management, procurement, administration, and delivery of all allocated major works schemes to the council's housing stock. This includes Capital and Revenue programmed



works, improvement and regeneration schemes, and extension and refurbishment of area team void houses.

Specific Duties and Responsibilities

1. Responsible to the Technical Manager (H3003/H3005) and the Senior Technical Manager (H3009) of the Major Works Team for the initiation, implementation and management of projects within the Major Works Capital & Revenue Programmes and the Council's New Build and Hidden homes projects.
2. Ensure independent execution of their workload by effective management of external and internal consultants and by assisting other council sections in the preparation of leasehold charges. Where required prepare party wall notice and arrange ensuing procedures. Appoints and briefs Party wall surveyors. Monitors the performance of consultants and contractors and reports as necessary. Supervises the council's Clerk of Works allocated to each project.
3. Prepares, checks, and authorises technical briefs, feasibility studies, tender documentation, project programmes, and cashflow forecasts for multi-disciplinary projects from £25,000 to £10m+. Ensures close liaison between all disciplines and stakeholders throughout the life of the project. Make regular visits to active construction sites to; attend site meetings, monitor progress, check the quality of work, and monitor Health and Safety matters. Chairs pre-contract meetings and where appropriate attend meetings with residents, Residents Associations, and Council panels or committees as required. On occasions, meetings may be outside of normal working hours.
4. Maintains effective financial control of all contracts under their supervision. Audits and agrees to contractor's and consultant's accounts. Recommends agreement of final accounts to the Head of Programming as required. Ensures final accounts are audited and passed to the Leasehold and Procurement Manager promptly to enable maximum recovery of leasehold charges. Authorises and certifies the issuing of certificates for payment on behalf of the council.
5. Ensures that all appropriate CDM legislation has been met and all relevant statutory approvals have been obtained and are in place either prior to the Housing & Regeneration Department seeking tenders or prior to works commencing on site. Complies with all appropriate health and safety legislation and ensures receipt of the statutory Health and Safety file upon completion of the contract including relevant record drawings, guarantees and maintenance manuals. Should be aware of and must comply with the Council's Safety Policy at all times.
6. As required, provides technical advice and assistance to council members and managers of the Housing and Regeneration Department.

7. Where required on in-house work;
 - Carry out surveys
 - Prepares drawings, specifications and estimates
 - Liaises with and obtains approvals from statutory authorities.
 - Liaises with council officers in other departments
 - Carry out duties of the contract administrator
 - Preparation of all necessary documentation to comply with contract conditions
 - Liaise with Principal Designer and/or other specialists during scheme development and implementation

8. Investigate Fire Risk assessment to incorporate flagged items into projects, and assess fire risks to communal and external areas in conjunction with associated Major Works contracts.

9. To be fully aware of and understand the duties and responsibilities arising from the Children Act 2004 and the Equalities Act 2010 in relation to the job role.

Additional Duties at PO5

10. Represents the Council at Leasehold Mediation and first-tier tribunal hearings on all appropriate matters relating to Major Works projects.

11. Maintains contact links with the Leasehold Services section and assists with all necessary consultations whether statutory i.e., Section 20 or Council procedures.

12. Acts as the Housing & Regeneration Department's main point of contact and lead officer on any development site where the Housing & Regeneration Department has a control agreement on the proposed development.

Additional Duties at PO6

13. Deputises for the Senior Technical Manager and Technical Manager in their absence.

14. Assist the Senior Technical Manager and Technical Manager in the programming and preparation of in-house schemes.

15. Negotiates with contractors and external organisations on final account settlements, tender adjustments, and financial claims for contractual delay and disruption. Makes recommendations on behalf of the Council in respect of settlement figures on final accounts across a wide range of contracts. Negotiates and liaises with external organisations and stakeholders, adjoining

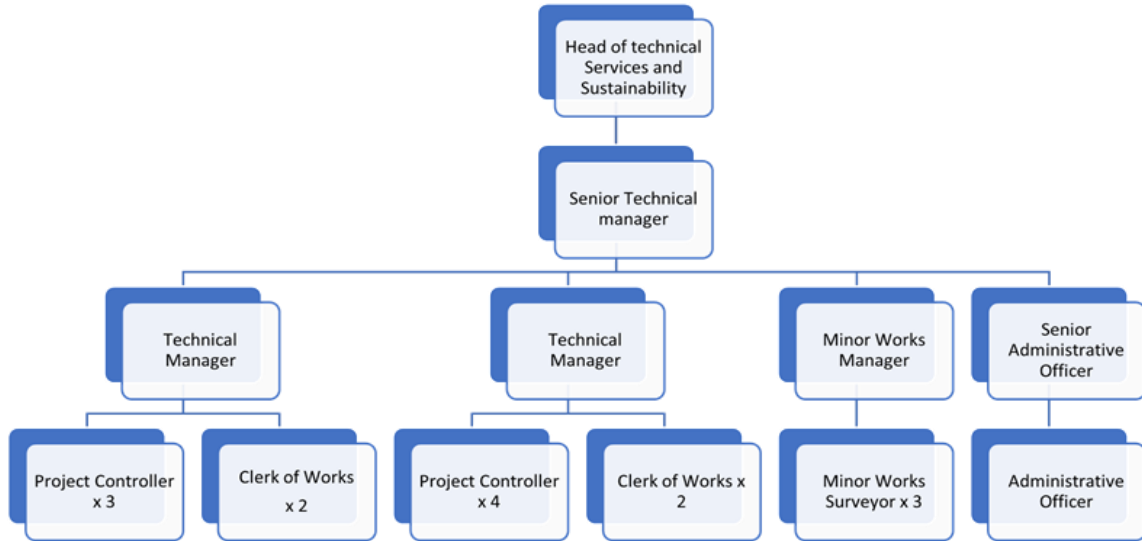


owners etc.; in connection with complex, high value and high-profile Major Works contracts.

Generic Duties and Responsibilities

- To contribute to the continuous improvement of the services of Richmond & Wandsworth Better Service Partnerships.
- To comply with relevant Codes of Practice, including the Code of Conduct and policies concerning data protection and health and safety.
- To adhere to security controls and requirements as mandated by Richmond and Wandsworth procedures and local risk assessments to maintain confidentiality, integrity, availability and legal compliance of information and systems
- To promote equality, diversity, and inclusion, maintaining an awareness of the equality and diversity protocol/policy and working to create and maintain a safe, supportive and welcoming environment where all people are treated with dignity and their identity and culture are valued and respected.
- To understand both Councils' duties and responsibilities for safeguarding children, young people and adults as they apply to the roles within the Councils.
- The profile is not intended to be an exhaustive list of the duties the post holder will carry out. Other reasonable duties commensurate with the level of the post, including supporting emergency and priority situations, will form part of the role.

Team structure



Person Specification

Job Title: Project Controller	Grade: PO4 – PO6
Section: Major Works	Directorate: Housing and Regeneration
Responsible to: Technical Manager, MG1	Responsible for: n/a
Post Number/s: H3007 & H1903	Last Review Date: March 2024

Our Values

THINK BIGGER

EMBRACE DIFFERENCE

CONNECT BETTER

LEAD BY EXAMPLE

PUT PEOPLE FIRST

Our Values are embedded across Richmond & Wandsworth Better Service Partnership and throughout all roles and responsibilities at all levels of the organisation. Please [familiarise yourself with our values](#) as they are an integral part of our recruitment and selection process.

Person Specification Requirements			Assessed by A/I/T/C (see below for explanation)
Knowledge	Essential	Desirable	Assessed
A working knowledge and awareness of Health & Safety and Housing legislation on major works projects, including planning, building regulation legislation and leasehold management practices on social housing projects.	Yes		I
Experience	Essential	Desirable	Assessed
Previous experience in supervising large multi-disciplinary major work projects, including the role of contract administrator	Yes		I
Experience in managing consultants and contractors	Yes		I
Experience in preparing detailed specifications and managing contracts on-site from inception to completion	Yes		I

Experience in dealing with the public both face-to-face and on the telephone		Yes	I
Ability to give verbal presentations e.g., when dealing with residents at public meetings		Yes	I
Ability to write clear and concise memos, letters and reports including technical reports	Yes		I
Experience in using basic IT – Word, Excel, email etc;	Yes		I
Experience of budget management and monitoring	Yes		I
Skills	Essential	Desirable	Assessed
Ability to prepare technical briefs, appraisals and technical reports for schemes	Yes		I
Evidence of ability to manage workload with minimum supervision and work to strict deadlines	Yes		I
Must be able to demonstrate an understanding of the Council’s Equal Opportunities policy		Yes	I
Ability to work as part of a team	Yes		I
Ability to maintain financial control on projects	Yes		I
Ability to deal with party wall matters		Yes	I
Ability to use a computer-based project management system		Yes	I
Qualifications	Essential	Desirable	Assessed
A relevant qualification and/or membership of a relevant professional body.		Yes	I
Sound knowledge of building surveying with particular experience in maintaining residential properties ranging from Victorian street properties through to High-rise system-built properties.	Yes		I
Special Requirements	Essential	Desirable	Assessed
Must be able to attend evening meetings when required	Yes		i

A – Application form / CV

I – Interview

T – Test

C - Certificate